



Centre de recherche et d'intervention
sur le suicide, enjeux éthiques et
pratiques de fin de vie



CENTRE
DE RECHERCHE
DE L'iusmm
CENTRE AFFILIÉ À
L'UNIVERSITÉ DE MONTRÉAL

TERMS OF USE

The application (SecurApp) ("**SecurApp**") was developed by the professor Réal Labelle and his team, with the support of the Centre de recherche de l'Institut universitaire en santé mentale de Montréal ("**us**").

SecurApp was created for persons of the age of majority in Quebec and Canada who want to have access to a support when experiencing difficult situations ("**you**").

The use of SecurApp is subject to the present terms of use and to the [Privacy Policy](#). When you access SecurApp and its content, you acknowledge that you are a user of the application and that you have read and understood these conditions.

1. YOUR RIGHT TO USE SECURAPP AND ITS CONTENT

1.1 Your rights of access and use.

We are placing SecurApp and its content at your disposal so that you can:

- Take note of your mood
- Identify your warning signs of a crisis
- Identify your personal coping strategies to use to deal with the situation
- Have access to appropriate educational resources

Contact the person you need if you cannot find the solution yourself: which can be a loved one, a health professional, a crisis center or 911.

These are the five permitted uses of SecurApp and its content ("**permitted uses**").

You do not need to create an account to use SecurApp and its content.

1.2 Your obligations

Your rights and access are conditional upon you are:

- 1.2.1 using SecurApp and its content solely for the permitted uses;
- 1.2.2 using SecurApp and its content for personal uses only (information and education);
- 1.2.3 accessing SecurApp and its content solely through regular channels, by downloading the application via an application store ("e-store");
- 1.2.4 not downloading viruses, Trojan horses or other malicious code;
- 1.2.5 not using SecurApp or its content to harass, abuse, spy on, threaten or otherwise harm any person; and
- 1.2.6 not doing any of the following : **(i)** transfer, create, sell, lend, lease, sublicense, or assign any rights that you are granted; **(ii)** give rights to SecurApp and its content; **(iii)** copy, change, disassemble, decompile, derive, modify or extract any source code; or **(iv)** use or operate SecurApp and its content in a way that will impair it or slow down its operating capacity.

2. USE IS FREE OF CHARGE

2.1 SecurApp and its content

The use of SecurApp and its content are made available to you free of charge.

2.2 Usage of your device

The usage fees that your Internet or telephone provider will charge you will be based on the usage that you make of your device (for example, data consumption).

3. OWNERSHIP OF SECURAPP AND OF ITS CONTENT

3.1 Our property rights.

You understand and acknowledge:

- 3.1.1 that SecurApp (including its functions and features) and its content are our property;
- 3.1.2 that you may refer to SecurApp and its content, or create a link to online stores ("e-store") where SecurApp may be downloaded, so long as it is for permitted uses;
- 3.1.3 that you must keep intact all marks or symbols like "© " that indicate copyright or any other intellectual property right that is part of SecurApp or its content; and
- 3.1.4 that you will not use our trademarks, logos and other symbols and naming without our permission.

3.2 Communication.

You agree to communicate with [us](#) if you are aware of an unauthorized use of SecurApp or of its content.

4. LIABILITY AND LIMITATION OF LIABILITY

4.1 Liability.

You are liable for the use you make of SecurApp or of its content, and for any damage caused to your device in connection with that use. It is your responsibility to inform your contacts that you have provided their personal information to use the "call my contacts" option.

4.2 Limitation of liability.

The technology we are using in this application is up to standard, however, SecurApp and its content – like any technology – is not infallible and is not immune to unforeseen events. Furthermore, SecurApp and its content were not created to meet the specific needs of particular users, nor to provide a comprehensive list of all available methods that support the management of mental disorder. Lastly, SecurApp and its content are made available only for educational and informational purposes; SecurApp does not offer advice, should not be used for medical purposes, does not replace the assistance, care or assessment that a professional can give, **and does not replace aid that the police or other emergency services can dispense.**

Subject to all applicable laws, we make no representation or guarantee with regards to (a) the use and appropriateness of SecurApp or its content for a specific purpose; (b) their usage in an uninterrupted, continuous and bug-free manner; (c) their availability at all times and without wait time; (d) their compliance with particular standards, other than the criteria set out in these conditions of use; and (e) intellectual property rights in connection with the above.

5. DURATION OF TERMS

5.1 Start

These terms of use apply from the time you download or consult SecurApp or its content.

5.2 End

You can stop accessing, consulting and using SecurApp or its content when you wish, without having to take any particular action. You may also remove SecurApp from your device. We can also withdraw SecurApp or its content.

This will be done in compliance with applicable laws.

5.3 Right to suspend access

Rather than withdrawing SecurApp and its content, we may limit, constrain or suspend access to SecurApp, during the time needed to make an adjustment (for example, fixing a flaw, a bug or a virus).

6. PERSONAL INFORMATION

The disclosure of personal information is only required to use the "Call my contacts" function. Since this is third party information, it is your responsibility to let these people know that you have entered their contacts information in SecurApp. As well, we will not display any advertising on SecurApp. Lastly, we will not collect any information for the purpose of contacting you. If you wish, you may share with us some types of personal information, which will be protected as provided for by the [Privacy Policy](#).

7. HYPERLINKS

SecurApp and its content include links to other resources that may be of assistance. These links are provided for informational purposes, among others to facilitate your access to extra support in dealing with difficult situation. However, please keep in mind:

- that these resources are not controlled by us;
- that we do not regularly verify their content; and
- we cannot guarantee the validity of their content.

These resources are governed by their own terms of use and privacy policies. We do not assume any liability in connection with them. The choice to use these links is yours alone.

8. ADDITIONAL TERMS

8.1 Entire agreement

These terms of use constitute, along with the [Privacy Policy](#), the totality of the rules applicable to your use of SecurApp and its content. Please note that these terms of use as well as the [Privacy Policy](#) can be downloaded from the SecurApp website.

8.2 Modifications

We have the right to modify these terms of use. You will be notified of any modifications in advance. We will assume that you accept these modifications if you access or continue to use SecurApp or its content; if you are not in agreement with these changes, you must stop using SecurApp or remove it from your device before they come into effect.

8.3 Applicable laws, and disputes.

SecurApp, its content and its terms of use are subject to the laws in force in Quebec, notwithstanding any principle that could lead to the application of outside laws. Any dispute will be submitted to the courts of the province of Quebec, which will have sole authority to rule on it.

8.4 Getting in touch.

Here is our contact information, if you would like to get in touch with us:

Address : 7331, Hochelaga Street, Montreal (Quebec) H1N 3V2

Email : Securapp.aide@gmail.com

Phone : (514) 251-4015 #3396

We will follow up on any communication as quickly as possible, and at the very latest within the delays set out by applicable laws.

In case of emergency, you must communicate directly with emergency services, using 911.